

November 14-15, 2017
The Palmer House Hilton | Chicago

**2017 HUMAN CAPITAL INVESTMENT CONFERENCE &
 GAIL L. WARDEN LEADERSHIP EXCELLENCE AWARD EVENT**

Join us for the **2017 Human Capital Investment Conference** and the **Gail L. Warden Leadership Excellence Award Dinner** held November 14-15 at The Palmer House Hilton Chicago. This highly regarded event brings together senior executives from leading US healthcare systems, health sector firms, health policy leaders, and researchers. This year's theme, **Science over Fiction**, highlights the importance of objectivity and evidence in informing our collective path forward as healthcare leaders. The event begins on Tuesday afternoon with thought leaders who will explore ways to transform healthcare using evidence- and fact-based perspectives. It is imperative that we lead across our organizations to meet the ever-changing needs of our communities.

The **2017 Gail L. Warden Leadership Excellence Award Dinner** will be held on Tuesday evening, to honor a healthcare leader whose commitment, values, and contributions have improved the health of the public through leadership and organizational excellence. NCHL has named Steven H. Lipstein, CEO of BJC HealthCare, recipient of the 2017 Leadership Award.

The event continues on Wednesday morning with sessions that showcase best practices of leading organizations that use evidence-informed approaches to address topics such as the workforce of the future, employee engagement, leadership competencies, ways to drive the mission of the organization, technology and innovation, and the development of future leaders to transform healthcare.

For hotel reservations: Visit [Palmer House Hilton Chicago](#) by October 21st

For sponsor opportunities or questions, contact Nilu Faiz-Ali at 312-563-6488 or nfaiz-ali@nchl.org

For more information, visit www.nchl.org

NCHL MEMBER BUSINESS & BOARD MEETINGS

MONDAY, NOVEMBER 13, 2017 *(Board and LENS members only)*

Noon-3:00 PM	Leadership Excellence Networks (LENS) Steering Committee Meeting
3:00-5:30 PM	LENS COUNCIL MEETINGS <ul style="list-style-type: none"> ▪ Diversity & Inclusion Council ▪ Inter-Organizational Coaching Council ▪ Physician Leadership Development Council
5:30-6:30 PM	LENS Member and NCHL Board Reception
6:30-8:00 PM	LENS Steering Committee Dinner
6:30-8:00 PM	LENS Coaches Dinner
6:30-8:00 PM	NCHL Board of Directors Dinner

TUESDAY, NOVEMBER 14, 2017

8:00-9:00 AM	LENS COUNCIL MEETING <i>(LENS members only)</i> <ul style="list-style-type: none"> ▪ Talent Metrics & Analytics Council
9:00-11:30 AM	LENS WORKSHOPS <ol style="list-style-type: none"> I. BUILDING THE BUSINESS CASE FOR DIVERSITY & INCLUSION <i>(invitation only)</i> Mary-Frances Winters, President & Founder, The Winters Group II. INNOVATIVE HUMAN CAPITAL TECHNOLOGIES <i>(invitation only)</i> Gabriel S. Clevenger, Senior Director, Client Relations, CAEL

Steve Grubbs, Founder & Healthcare Virtual Reality Expert, Victory Enterprises
Chris Newell, PsyD, Senior Director, Learning & Development, Boston Children's Hospital
Anne Prendergast, EVP Healthcare Practice, SurePeople

III. DESIGNING HUMAN-CENTERED HEALTHCARE DELIVERY: DESIGN THINKING FOR ORGANIZATIONAL IMPROVEMENT (*invitation only*)

Kim Erwin, Associate Director, Population Health Sciences & Research Professor, School of Design, University of Illinois at Chicago

IV. APPRENTICESHIPS AS A WORKFORCE STRATEGY (*open to the public*)

Chelsey Crim**, Research & Program Associate, Hope Street Group
Bill Guest**, President & Chief Solutions Architect, Hope Street Group

8:30-11:30 AM **NCHL Board of Directors Meeting**

TUESDAY, NOVEMBER 14, 2017

HUMAN CAPITAL INVESTMENT CONFERENCE: SCIENCE OVER FICTION (Day 1)

11:30 AM-12:30 PM **NCHL BOARD-SPONSORED LUNCH** (*invitation only*)

This lunch is for speakers, sponsors, Board members, and LENS/Council members

12:30 PM **OPENING REMARKS**

R. Timothy Rice, CEO Emeritus, Cone Health and President & Chair, National Center for Healthcare Leadership

Andrew N. Garman, PsyD, CEO, National Center for Healthcare Leadership

Joseph Cabral, Chief Human Resources Officer, Partners HealthCare & Chair, NCHL Event Committee

12:45 PM **KEYNOTE ADDRESS: THE SCIENCE OF ORGANIZATIONAL TRANSFORMATION**

Michael Beer, Professor Emeritus, Harvard Business School; Co-Founder & Chairman, Center for Higher Ambition Leadership; and Co-founder & Director, TruePoint

1:30 PM **FACILITATED Q&A**

1:45 PM **KEYNOTE ADDRESS: THE SCIENCE OF MEASURING MISSION**

Jason Saul, Founder & CEO, Mission Measurement

2:30 PM **TABLE DISCUSSION & ACTION ITEMS**

2:45 PM **NETWORKING BREAK**

3:00 PM **KEYNOTE ADDRESS: ENGAGING IN BOLD, INCLUSIVE CONVERSATIONS IN THE WORKPLACE**

Mary-Frances Winters, President & Founder, The Winters Group

3:45 PM **PANEL DISCUSSION: ARTIFICIAL INTELLIGENCE & THE WORLD OF WORK**

Moderator: Jill Schwieters, President, Cielo Healthcare

Mike Andrus, Vice President, Human Capital Management Transformation, Oracle

Adam Godson, Vice President, Global Technology Solutions, Cielo Talent

4:20 PM **USING TECHNOLOGY TO DEVELOP THE FUTURE WORKFORCE**

Steve Grubbs, Founder & Healthcare Virtual Reality Expert, Victory Enterprises

4:45 PM **TABLE DISCUSSION & ACTION ITEMS**

**Invited

5:00 PM **CLOSING REMARKS**
Delvecchio Finley, CEO, Alameda Health System

TUESDAY, NOVEMBER 14, 2017

GAIL L. WARDEN LEADERSHIP EXCELLENCE AWARD DINNER

Music provided by the Arlen Music Production

5:15 PM **AWARD RECEPTION**

6:00 PM **WELCOME**

R. Timothy Rice, CEO Emeritus, Cone Health and President & Chair, National Center for Healthcare Leadership

Christy Harris Lemak, PhD, Department Chair, Health Services Administration, University of Alabama at Birmingham & Co-Chair, NCHL Selection Committee

6:15 PM **OPENING REMARKS**

Fawn Lopez, Publisher & Vice President, *Modern Healthcare*

6:30 PM **INTRODUCTION OF 2017 AWARD RECIPIENT**

Robert G. Riney, Executive Vice President & Chief Operating Officer, Henry Ford Health System & Co-Chair NCHL Selection Committee

6:40 PM **AWARD RECIPIENT'S REMARKS**

Steven H. Lipstein, CEO, BJC HealthCare

7:00 PM **REFLECTION & DINNER**

John W. Bluford, III, President emeritus, Truman Medical Centers & President, Bluford Healthcare Leadership Institute

8:00 PM **CLOSING REMARKS**

Andrew N. Garman, PsyD, CEO, National Center for Healthcare Leadership

POST-DINNER RECEPTION (cash bar)

WEDNESDAY, NOVEMBER 15, 2017

HUMAN CAPITAL INVESTMENT CONFERENCE: *SCIENCE OVER FICTION* (Day 2)

7:15 AM **BREAKFAST & WELCOME**

Joseph Cabral, Chief Human Resources Officer, Partners HealthCare & Chair, NCHL Event Committee

Theodore J. Witherell, Director, Organization Development & Learning Services, Partners HealthCare

8:00 AM **KEYNOTE ADDRESS: THE HEALTH SYSTEM OF TOMORROW & HOW WE WILL GET THERE**

A. Marc Harrison, MD, President & CEO, Intermountain Healthcare

8:45 AM **KEYNOTE ADDRESS: BUILDING RESILIENCY, ADDRESSING THE EPIDEMIC OF BURNOUT**

J. Bryan Sexton, PhD, Associate Professor, Psychiatry and Behavioral Science, Duke University School of Medicine and Director, Duke Patient Safety Center

9:45 AM **NETWORKING BREAK**

**Invited

BREAKOUT PRESENTATIONS

Track 1		Track 2	
Moderator: Theodore J. Witherell Director, Organization Development & Learning Services, Partners HealthCare		Moderator: Andrew N. Garman, PsyD CEO, National Center for Healthcare Leadership	
10:00 AM	LESS LABELING, MORE ACTION: BATTLING GENDER INEQUALITY Toniya Singh, MD , Cardiologist & Managing Partner, St. Louis Heart & Vascular	BOLD BENCHMARKS: CREATING BETTER LEADERS Laurie Jensen, RN , Director, Organizational Development & HFHS University, Henry Ford Health System	
10:35 AM	TRANSFORMING THE EMPLOYEE ENGAGEMENT SURVEY Matthew Gosney, EdD , Vice President, Organizational Development, Human Resource Services, University of Colorado Health Dallis Howard-Crow , Chief Human Resources Officer, University of Colorado Health	FELLOWSHIPS & THEIR IMPACT ON ORGANIZATIONAL EXCELLENCE Andrew N. Garman, PsyD , CEO, National Center for Healthcare Leadership D’Anne Carpenter , Executive Director, Trinity Health Shekinah H. Singletery , Administrative Fellow, Trinity Health Greg Souza , Vice President & Chief Human Resources Officer, Lucile Packard Children’s Hospital Stanford	
11:10 AM	CREATING A SUSTAINABLE WORKFORCE STRATEGY & ANALYTICS FUNCTION Chirag Padalia , Director, Workforce Strategy & Analytics, Aurora Health Care	Meher Kachwala , Strategy & Operations Fellow, Stanford Children’s Health	
11:45 AM	KEYNOTE ADDRESS: THE EVOLUTION OF HEALTHCARE HR: WHAT WE NEED TO UNDERSTAND Jim Dunn, PhD, DHA, DAST , Executive Vice President & Chief Talent Officer, Parkland Health		
12:30 PM	FAREWELL		
12:30-2:30 PM	LENS-SPONSORED CHRO & TALENT LUNCH <i>(invitation only)</i> THE FUTURE: WORKFORCE & LEADERSHIP Joseph Cabral , Chief Human Resources Officer, Partners HealthCare Andrew N. Garman, PsyD , CEO, National Center for Healthcare Leadership Joseph Moscola , Senior Vice President & Chief People Officer, Northwell Health		

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