Join us for the 2018 Human Capital Investment Conference, The Arriving Future, and the Gail L. Warden Leadership Excellence Award dinner held November 14-15 in Chicago. This highly regarded event brings together senior executives from leading US healthcare systems, health sector firms, health policy leaders, and researchers. This year’s theme, The Arriving Future, highlights the importance of leadership and technology to inform our collective path forward as healthcare leaders, while mitigating the risks that change and innovation might present.

The event begins on Tuesday afternoon at the Embassy Suites Magnificent Mile Chicago with thought leaders who will explore their leadership journey and the need to build resilient cultures, how we develop joy and meaning for employees and ourselves, and examine ways to use technology to improve our work. It is imperative that we lead across our organizations to improve the lives of our employees, our patients, and our communities.

The 2018 Gail L. Warden Leadership Excellence Award dinner will be held on Tuesday evening at the Chicago Cultural Center, to honor Nancy Howell Agee, Carilion Clinic, whose commitment, values, and contributions have improved the health of the public through leadership and organizational excellence.

The event continues on Wednesday morning when in partnership with Cielo Healthcare, we will recognize the 2018 Best Organizations for Leadership Development (BOLD) top-ranking organizations. We will showcase the leadership best practices of many leading healthcare organizations that use evidence-informed approaches to leadership development, such as attracting and selecting leaders, talent management, coaching, diversity leadership, and succession planning.

Registration is now open, deadline for registrations is Friday, November 2.

For hotel reservations visit the Embassy Suites Chicago Magnificent Mile by Friday, October 22.

For sponsor opportunities or questions please contact Nilu Faiz-Ali at 312-563-6488 or nfaiz-ali@nchl.org

For more information, visit www.nchl.org

NCHL MEMBER BUSINESS & BOARD MEETINGS
Embassy Suites Magnificent Mile Chicago

MONDAY, NOVEMBER 12, 2018
Noon-2:00 PM  LENS COUNCIL MEMBER MEETINGS
• Physician Leadership Development Council
• Talent Metrics, Analytics, & Planning Council

2:00-4:00 PM  LENS COUNCIL MEMBER MEETINGS
• Diversity & Inclusion Council
• Coaching Council

4:00-5:30 PM  LENS STEERING COMMITTEE MEMBER MEETING

5:30-6:30 PM  LENS MEMBER & NCHL BOARD RECESSION

6:30-8:00 PM  NCHL BOARD OF DIRECTORS DINNER

TUESDAY, NOVEMBER 13, 2018
7:30-9:00 AM  NCHL/VIZIENT CONSORTIUM CHIEF LEARNING OFFICERS BREAKFAST
This breakfast is for LENS Steering Committee and Vizient members or by invitation. Please email Andy Garman at agarman@nchl.org if you are interested in attending.

9:00-11:30 AM  LENS COUNCIL & MEMBER WORKSHOPS (or by invitation)
WORKSHOP I. Reaping the Benefits of New Technology in Human Capital Management
Mike Andrus, Vice President, Human Capital Management Transformation, Oracle

WORKSHOP II. Advanced Topics: Strategic Talent Management
Part A: Designing and Integrated Talent Management Strategy
Michael (Mike) Grubich, Managing Partner, LAK Group

Part B: Advanced Talent Assessment Techniques with Emphasis on Physician Leadership
Kathy Oswald, CEO, Center for Physician Leadership Excellence

WORKSHOP III. Silent Judgement: Conversations that Turn Bias into Influence
Scott Robley, Master Trainer & Client Solutions Engineer, VitalSmarts
Andrea Godwin, Senior Sales Executive, VitalSmarts

WORKSHOP IV. Evocative Imagery: The Experience of Metaphor in the Coaching Conversation (Coaching Council members and LENS organizational coaches only) – 2.5 CCEs
Kristen Allen-Truman, Engagement, Integration, and Leadership Expeditionary Coach, PULP Coaching LLC

8:30-11:30 AM NCHL BOARD OF DIRECTORS MEETING

WEDNESDAY, NOVEMBER 14, 2018
1:00-3:30 PM GRADUATE EDUCATION IN HEALTH MANAGEMENT LENS MEMBER MEETING

HUMAN CAPITAL INVESTMENT CONFERENCE: THE ARRIVING FUTURE (Day 1)
Embassy Suites Magnificent Mile Chicago
TUESDAY, NOVEMBER 13, 2018

11:30 AM-12:30 PM SPONSORED LUNCH
This lunch is for speakers, sponsors, Board members, and LENS and Council members

12:30 PM NCHL OPENING REMARKS
Andrew (Andy) N. Garman, PsyD, CEO, National Center for Healthcare Leadership
R. Timothy (Tim) Rice, President & Chair, National Center for Healthcare Leadership and CEO Emeritus, Cone Health

12:45 PM WELCOME & TABLE INTRODUCTIONS
Jill Schwieters, Founder & President, Cielo Healthcare

1:00 PM KEYNOTE ADDRESS - DEVELOPING SIMPLICITY FROM COMPLEXITY: WHAT THE ART OF ORIGAMI CAN TEACH US
Robert J. Lang, PhD, Origami Artist & NASA Physicist

Updated as of 11.06.18
1:30 PM
EXECUTIVE PANEL - ROCKET SCIENCE & LEADERSHIP
Moderator: R. Timothy (Tim) Rice, President & Chair, National Center for Healthcare Leadership and CEO Emeritus, Cone Health
Rodney (Rod) F. Hochman, MD, President & CEO, Providence St. Joseph Health
Debra (Deb) A. Canales, Executive Vice President & Chief Administrative Officer, Providence St. Joseph Health
Catherine (Cathy) A. Jacobson, President & CEO, Froedtert Health
Eric Humphrey, Senior Vice President, Chief Human Resources Officer, Froedtert Health

2:30 PM
TABLE TOUCH BASE & NETWORKING BREAK

3:00 PM
KEYNOTE ADDRESS - THE PROMISE OF TECHNOLOGY & THE FUTURE OF HEALTHCARE
Aneesh Chopra, President, CareJourney, and the first US Chief Technology Officer

3:30 PM
EXECUTIVE PANEL - TRANSFORMING CULTURES TO BUILD RESILIENT ORGANIZATIONS
Moderator: Jill Schwieters, Founder & President, Cielo Healthcare
Mark B. Ganz, President & CEO, Cambia Health Solutions
Ronald (Ron) A. Paulus, MD, President & CEO, Mission Health and Co-founder, National Taskforce on Humanity in Healthcare

4:20 PM
CLOSING REMARKS
John W. Bluford III, President Emeritus, Truman Medical Centers; President, Bluford Healthcare Leadership Institute
GAIL L. WARDEN LEADERSHIP EXCELLENCE AWARD
Chicago Cultural Center

TUESDAY, NOVEMBER 13, 2018
Music provided by the Arlen Music Production

5:30 PM  AWARD RECEPTION  Cultural Center GAR Rotunda

6:30 PM  WELCOME  Cultural Center Preston Bradley Hall
Fawn Lopez, Publisher & Vice President, Modern Healthcare and Modern Physician

6:35 PM  NCHL DISTINGUISHED SERVICE AWARD
Recognizing the contributions of Peter W. Butler
R. Timothy (Tim) Rice, President & Chair, National Center for Healthcare Leadership and CEO
Emeritus, Cone Health

6:40 PM  REFLECTION
Peter W. Butler, Chair, Department of Health Systems Management, Rush University

7:00 PM  DINNER

7:40 PM  INTRODUCTION OF 2018 AWARD RECIPIENT
Christy Harris Lemak, PhD, Department Chair, Health Services Administration, University of Alabama at Birmingham & Co-Chair, NCHL Selection Committee

7:45 PM  AWARD RECIPIENT’S REMARKS
Nancy Howell Agee, RN, President & CEO, Carilion Clinic

8:15 PM  CLOSING
Andrew (Andy) N. Garman, PsyD, CEO, National Center for Healthcare Leadership
**HUMAN CAPITAL INVESTMENT CONFERENCE, THE ARRIVING FUTURE (DAY 2)**
Embassy Suites Magnificent Mile Chicago

**WEDNESDAY, NOVEMBER 14, 2018**

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<td>7:30 AM</td>
<td>WELCOME &amp; BREAKFAST</td>
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| 8:00 AM| AWARD RECOGNITION - 2018 BEST ORGANIZATIONS FOR LEADERSHIP DEVELOPMENT (BOLD)  
Jill Schwieters, Founder & President, Cielo Healthcare  
R. Timothy (Tim) Rice, President & Chair, National Center for Healthcare Leadership and CEO Emeritus, Cone Health |                      |
| 8:40 AM| EXECUTIVE CONVERSATION - LEADING BOLDly                               |                   |
|        | Moderator: Aimee J. Allbritton, PhD, Vice President, Organization Development & Chief Learning Officer, Memorial Health System  
Jeanne S. Armentrout, Executive Vice President & Chief Administrative Officer, Carilion Clinic  
Edgar (Ed) J. Curtis, President & CEO, Memorial Health System |                   |
| 9:15 AM| KEYNOTE ADDRESS - EVERYBODY MATTERS: CARING FOR YOUR PEOPLE            |                   |
|        | Raj Sisodia, PhD, Co-founder & Chairman Emeritus, Conscious Capitalism, Inc. |                   |
| 10:00-12:00 PM | BOLD BREAKOUT PRESENTATIONS                                       |                   |

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<td>Ballroom</td>
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| 10:00 AM   |            | **Accelerating Future Leaders’ Success: CHLA’s Administrative Fellowship and New Leader Onboarding Program**  
**Yaw Frimpong**, Manager, Organizational Effectiveness, Children’s Hospital Los Angeles  
**Mamoon Syed**, Senior Vice President & Chief People Officer, Children’s Hospital Los Angeles | **Strategically Aligning Leadership Development**  
**Mara Burdick**, Assistant Vice President, Learning and Organizational Development, Atrium Health |
| 10:35 AM   |            | **Preparing Leaders for Success Using Developmental Experiences**  
**Patti Adelman**, EdD, Vice President, Center for Learning & Innovation, Northwell Health | **Developing Workforce Intelligence & Monitoring Results**  
**Douglas (Doug) A. Crowder**, Director, Workforce Intelligence, Carilion Clinic |
| 11:10 AM   |            | **Networking Break**                  |
| 11:30 AM   |            | **The Cleveland Clinic Commitment: Using Coaching to Develop Talent**  
**Gina M. Cronin**, Executive Director, Global Leadership & Learning Institute, Cleveland Clinic  
**Lisa M. Minor**, Director, Leadership Programs & Learning Operations, Global Leadership & Learning Institute, Cleveland Clinic  
**Christopher (Chris) Nagel**, Director, Team and Leadership Development, Global Leadership and Learning Institute, Cleveland Clinic | **Engaging Employees, Engaging Community: Creating an Environment of Diversity & Inclusion**  
**Darlene Hightower**, Associate Vice President, Rush University Medical Center  
**Terry Peterson**, Vice President, Corporate & External Affairs, Rush University Medical Center |
12:05 PM  KEYNOTE ADDRESS - CULTIVATING DIGNITY IN THE WORKPLACE
Donna Hicks, PhD, Associate, Weatherhead Center for International Affairs, Harvard University

12:35 PM  FAREWELL
Andrew (Andy) N. Garman, PsyD, CEO, National Center for Healthcare Leadership