

2018 HUMAN CAPITAL INVESTMENT CONFERENCE &
GAIL L. WARDEN LEADERSHIP EXCELLENCE AWARD DINNER



November 13-14, 2018 | Chicago
Embassy Suites Magnificent Mile
& Chicago Cultural Center

The event begins on Tuesday afternoon at the Embassy Suites Magnificent Mile Chicago with thought leaders who will explore their leadership journey and the need to build resilient cultures, how we develop joy and meaning for employees and ourselves, and examine ways to use technology to improve our work. It is imperative that we lead across our organizations to improve the lives of our employees, our patients, and our communities.

The **2018 Gail L. Warden Leadership Excellence Award** dinner will be held on Tuesday evening at the Chicago Cultural Center, to honor **Nancy Howell Agee, Carilion Clinic**, whose commitment, values, and contributions have improved the health of the public through leadership and organizational excellence.

The event continues on Wednesday morning when in partnership with Cielo Healthcare, we will recognize the **2018 Best Organizations for Leadership Development (BOLD)** top-ranking organizations. We will showcase the leadership best practices of many leading healthcare organizations that use evidence-informed approaches to leadership development, such as attracting and selecting leaders, talent management, coaching, diversity leadership, and succession planning.

[Registration is now open](#), deadline for registrations is Friday, November 2

For hotel reservations visit the [Embassy Suites Chicago Magnificent Mile](#) by Friday, October 22

For sponsor opportunities or questions please contact Nilu Faiz-Ali at 312-563-6488 or nfaiz-ali@nchl.org

For more information, visit www.nchl.org

NCHL MEMBER BUSINESS & BOARD MEETINGS

Embassy Suites Magnificent Mile Chicago

MONDAY, NOVEMBER 12, 2018

Noon-2:00 PM

LENS COUNCIL MEMBER MEETINGS

- **Physician Leadership Development Council**
- **Talent Metrics, Analytics, & Planning Council**

2:00-4:00 PM

LENS COUNCIL MEMBER MEETINGS

- **Diversity & Inclusion Council**
- **Coaching Council**

4:00-5:30 PM

LENS STEERING COMMITTEE MEMBER MEETING

5:30-6:30 PM

LENS MEMBER & NCHL BOARD RECEPTION

6:30-8:00 PM

NCHL BOARD OF DIRECTORS DINNER

TUESDAY, NOVEMBER 13, 2018

7:30-9:00 AM

NCHL/VIZIENT CONSORTIUM CHIEF LEARNING OFFICERS BREAKFAST

Salon E

This breakfast is for LENS Steering Committee and Vizient members or by invitation. Please email Andy Garman at agarman@nchl.org if you are interested in attending.

9:00-11:30 AM

LENS COUNCIL & MEMBER WORKSHOPS (or by invitation)

- **WORKSHOP I. Reaping the Benefits of New Technology in Human Capital Management**
Mike Andrus, Vice President, Human Capital Management Transformation, Oracle
- **WORKSHOP II. Advanced Topics: Strategic Talent Management**
Part A: Designing and Integrated Talent Management Strategy
Michael (Mike) Grubich, Managing Partner, LAK Group

Part B: Advanced Talent Assessment Techniques with Emphasis on Physician Leadership
Kathy Oswald, CEO, Center for Physician Leadership Excellence
- **WORKSHOP III. Silent Judgement: Conversations that Turn Bias into Influence**
Scott Robley, Master Trainer & Client Solutions Engineer, VitalSmarts
Andrea Godwin, Senior Sales Executive, VitalSmarts
- **WORKSHOP IV. Evocative Imagery: The Experience of Metaphor in the Coaching Conversation** (*Coaching Council members and LENS organizational coaches only*) – 2.5 CCEs
Kristen Allen-Truman, Engagement, Integration, and Leadership Expeditionary Coach, PULP Coaching LLC

8:30-11:30 AM NCHL BOARD OF DIRECTORS MEETING

WEDNESDAY, NOVEMBER 14, 2018

1:00-3:30 PM GRADUATE EDUCATION IN HEALTH MANAGEMENT LENS MEMBER MEETING Des Plaines River

HUMAN CAPITAL INVESTMENT CONFERENCE: *THE ARRIVING FUTURE* (Day 1)
Embassy Suites Magnificent Mile Chicago

TUESDAY, NOVEMBER 13, 2018

11:30 AM-12:30 PM **SPONSORED LUNCH** **Atrium**
This lunch is for speakers, sponsors, Board members, and LENS and Council members

12:30 PM **NCHL OPENING REMARKS** **Ballroom**
Andrew (Andy) N. Garman, PsyD, CEO, National Center for Healthcare Leadership
R. Timothy (Tim) Rice, President & Chair, National Center for Healthcare Leadership and CEO Emeritus, Cone Health

12:45 PM **WELCOME & TABLE INTRODUCTIONS**
Jill Schwieters, Founder & President, Cielo Healthcare

1:00 PM **KEYNOTE ADDRESS - DEVELOPING SIMPLICITY FROM COMPLEXITY: WHAT THE ART OF ORIGAMI CAN TEACH US**
Robert J. Lang, PhD, Origami Artist & NASA Physicist

- 1:30 PM **EXECUTIVE PANEL - ROCKET SCIENCE & LEADERSHIP**
Moderator: R. Timothy (Tim) Rice, President & Chair, National Center for Healthcare Leadership and CEO Emeritus, Cone Health
Rodney (Rod) F. Hochman, MD, President & CEO, Providence St. Joseph Health
Debra (Deb) A. Canales, Executive Vice President & Chief Administrative Officer, Providence St. Joseph Health
Catherine (Cathy) A. Jacobson, President & CEO, Froedtert Health
Eric Humphrey, Senior Vice President, Chief Human Resources Officer, Froedtert Health
- 2:30 PM **TABLE TOUCH BASE & NETWORKING BREAK**
- 3:00 PM **KEYNOTE ADDRESS - THE PROMISE OF TECHNOLOGY & THE FUTURE OF HEALTHCARE**
Aneesh Chopra, President, CareJourney, and the first US Chief Technology Officer
- 3:30 PM **EXECUTIVE PANEL - TRANSFORMING CULTURES TO BUILD RESILIENT ORGANIZATIONS**
Moderator: Jill Schwieters, Founder & President, Cielo Healthcare
Mark B. Ganz, President & CEO, Cambia Health Solutions
Ronald (Ron) A. Paulus, MD, President & CEO, Mission Health and Co-founder, National Taskforce on Humanity in Healthcare
- 4:20 PM **CLOSING REMARKS**
John W. Bluford III, President Emeritus, Truman Medical Centers; President, Bluford Healthcare Leadership Institute

GAIL L. WARDEN LEADERSHIP EXCELLENCE AWARD

Chicago Cultural Center

TUESDAY, NOVEMBER 13, 2018

Music provided by the Arlen Music Production

5:30 PM	AWARD RECEPTION	Cultural Center GAR Rotunda
6:30 PM	WELCOME Fawn Lopez , Publisher & Vice President, <i>Modern Healthcare</i> and <i>Modern Physician</i>	Cultural Center Preston Bradley Hall
6:35 PM	NCHL DISTINGUISHED SERVICE AWARD <i>Recognizing the contributions of Peter W. Butler</i> R. Timothy (Tim) Rice , President & Chair, National Center for Healthcare Leadership and CEO Emeritus, Cone Health	
6:40 PM	REFLECTION Peter W. Butler , Chair, Department of Health Systems Management, Rush University	
7:00 PM	DINNER	
7:40 PM	INTRODUCTION OF 2018 AWARD RECIPIENT Christy Harris Lemak, PhD , Department Chair, Health Services Administration, University of Alabama at Birmingham & Co-Chair, NCHL Selection Committee	
7:45 PM	AWARD RECIPIENT'S REMARKS Nancy Howell Agee, RN , President & CEO, Carilion Clinic	
8:15 PM	CLOSING Andrew (Andy) N. Garman, PsyD , CEO, National Center for Healthcare Leadership	

HUMAN CAPITAL INVESTMENT CONFERENCE, *THE ARRIVING FUTURE* (DAY 2)

Embassy Suites Magnificent Mile Chicago

WEDNESDAY, NOVEMBER 14, 2018

7:30 AM	WELCOME & BREAKFAST	Ballroom
8:00 AM	AWARD RECOGNITION - 2018 BEST ORGANIZATIONS FOR LEADERSHIP DEVELOPMENT (BOLD) Jill Schwieters , Founder & President, Cielo Healthcare R. Timothy (Tim) Rice , President & Chair, National Center for Healthcare Leadership and CEO Emeritus, Cone Health	
8:40 AM	EXECUTIVE CONVERSATION - LEADING BOLDly Moderator: Aimee J. Allbritton, PhD , Vice President, Organization Development & Chief Learning Officer, Memorial Health System Jeanne S. Armentrout , Executive Vice President & Chief Administrative Officer, Carilion Clinic Edgar (Ed) J. Curtis , President & CEO, Memorial Health System	
9:15 AM	KEYNOTE ADDRESS - EVERYBODY MATTERS: CARING FOR YOUR PEOPLE Raj Sisodia, PhD , Co-founder & Chairman Emeritus, Conscious Capitalism, Inc.	
10:00-12:00 PM	BOLD BREAKOUT PRESENTATIONS	

	Breakout 1 Ballroom	Breakout 2 Salon EFG
10:00 AM	Accelerating Future Leaders' Success: CHLA's Administrative Fellowship and New Leader Onboarding Program Yaw Frimpong , Manager, Organizational Effectiveness, Children's Hospital Los Angeles Mamoon Syed , Senior Vice President & Chief People Officer, Children's Hospital Los Angeles	Strategically Aligning Leadership Development Mara Burdick , Assistant Vice President, Learning and Organizational Development, Atrium Health
10:35 AM	Preparing Leaders for Success Using Developmental Experiences Patti Adelman, EdD , Vice President, Center for Learning & Innovation, Northwell Health	Developing Workforce Intelligence & Monitoring Results Douglas (Doug) A. Crowder , Director, Workforce Intelligence, Carilion Clinic
11:10 AM	Networking Break	
11:30 AM	The Cleveland Clinic Commitment: Using Coaching to Develop Talent Gina M. Cronin , Executive Director, Global Leadership & Learning Institute, Cleveland Clinic Lisa M. Minor , Director, Leadership Programs & Learning Operations, Global Leadership & Learning Institute, Cleveland Clinic Christopher (Chris) Nagel , Director, Team and Leadership Development, Global Leadership and Learning Institute, Cleveland Clinic	Engaging Employees, Engaging Community: Creating an Environment of Diversity & Inclusion Darlene Hightower , Associate Vice President, Rush University Medical Center Terry Peterson , Vice President, Corporate & External Affairs, Rush University Medical Center

12:05 PM

KEYNOTE ADDRESS - CULTIVATING DIGNITY IN THE WORKPLACE

Donna Hicks, PhD, Associate, Weatherhead Center for International Affairs, Harvard University

12:35 PM

FAREWELL

Andrew (Andy) N. Garman, PsyD, CEO, National Center for Healthcare Leadership

EVENT SPONSORS



SUPPORTER & CONFERENCE SPONSORS

