

HCIC AGENDA

TUESDAY, NOVEMBER 13, 2018

HUMAN CAPITAL INVESTMENT CONFERENCE: *THE ARRIVING FUTURE* | DAY 1

12:30 PM	OPENING REMARKS	Ballroom
	Andrew (Andy) N. Garman, PsyD, CEO, National Center for Healthcare Leadership R. Timothy (Tim) Rice, President & Chair, National Center for Healthcare Leadership and CEO Emeritus, Cone Health	
12:45 PM	WELCOME & TABLE INTRODUCTIONS	
	Jill Schwieters, President, Cielo Healthcare	
1:00 PM	KEYNOTE ADDRESS: DEVELOPING SIMPLICITY FROM COMPLEXITY: WHAT THE ART OF ORIGAMI CAN TEACH US	
	Robert J. Lang, PhD, Origami Artist & NASA Physicist <i>Let's begin by opening our minds. Discover how to find simplicity in today's complex questions. Healthcare leaders are living in a disruptive world. We must learn to do things differently, to find solutions, to engage people, and to find meaning and joy in our work. Learn how thinking differently can help us understand an ancient art, solve real-world problems, and connect to humanity.</i>	
1:30 PM	EXECUTIVE PANEL: ROCKET SCIENCE & LEADERSHIP	
	Moderator: R. Timothy (Tim) Rice, President & Chair, National Center for Healthcare Leadership and CEO Emeritus, Cone Health Rodney (Rod) F. Hochman, MD, President & CEO, Providence St. Joseph Health Debra (Deb) A. Canales, Executive Vice President & Chief Administrative Officer, Providence St. Joseph Health Catherine (Cathy) A. Jacobson, President & CEO, Froedtert Health Eric Humphrey, Senior Vice President, Chief Human Resources Officer, Froedtert Health <i>Is healthcare leadership like rocket science? Building on the message from Dr. Lang, our panel will discuss the complexity of the evolving healthcare system. Hear how two CEOs and their leadership team are committed to creating cultures of leadership in a growing urban-based academic medical system and an expansive multi-state, religious-based health system, respectively. Learn how they are endeavoring to help leaders cultivate new leadership skills and boundary-spanning competencies to move their organizations forward.</i>	
2:30 PM	TABLE TOUCH BASE & NETWORKING BREAK	
3:00 PM	KEYNOTE ADDRESS: THE PROMISE OF TECHNOLOGY & THE FUTURE OF HEALTHCARE	
	Aneesh Chopra, President, CareJourney, and the first US Chief Technology Officer <i>A rapid culture change is afoot in healthcare. As we shift our thinking, processes, and planning to align individual patient care and population health, a new generation of entrepreneurs are helping to foster technological advancements. Learn about strategies that can help leaders deliver high quality, lower cost care.</i>	
3:30 PM	EXECUTIVE PANEL: TRANSFORMING CULTURES TO BUILD RESILIENT ORGANIZATIONS	
	Moderator: Jill Schwieters, President, Cielo Healthcare Mark B. Ganz, President & CEO, Cambia Health Solutions Ronald (Ron) A. Paulus, MD, President & CEO, Mission Health and Co-founder, National Taskforce on Humanity in Healthcare <i>Often we hear that US healthcare is a broken model. It takes good people who want to do good work and causes them to make decisions that are suboptimal for those we serve. How do we transform our cultures to make every decision start with the experience of the customer, while reducing hassles and increasing joy for our employees?</i>	
4:20 PM	CLOSING REMARKS	
	John W. Bluford III, President Emeritus, Truman Medical Centers; President, Bluford Healthcare Leadership Institute	

Transportation via Chicago Trolleys will be provided to and from the Chicago Cultural Center for the Leadership Award event. Please see flyer for more details.

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WEDNESDAY, NOVEMBER 14, 2018

HUMAN CAPITAL INVESTMENT CONFERENCE: *THE ARRIVING FUTURE* | DAY 2

7:30 AM **WELCOME & BREAKFAST** Ballroom

8:00 AM **AWARD RECOGNITION: 2018 BEST ORGANIZATIONS FOR LEADERSHIP DEVELOPMENT (BOLD)**

Jill Schwieters, President, Cielo Healthcare
R. Timothy (Tim) Rice, President & Chair, National Center for Healthcare Leadership and CEO Emeritus, Cone Health

BOLD AWARDEES	HIGH PERFORMER AWARDEES
Atrium Health Aurora Health Care BayCare Health System Carilion Clinic Children's Health System of Texas Cleveland Clinic Deaconess Health System Memorial Health System Northwell Health Stanford Children's Health / Lucile Packard Children's Hospital Stanford	Boston Children's Hospital Children's Hospital Los Angeles Emory Healthcare Regional Health Rush University Medical Center UCLA Health

8:40 AM **EXECUTIVE CONVERSATION: LEADING BOLDly**

Moderator: Aimee J. Allbritton, PhD, Vice President, Organization Development & Chief Learning Officer, Memorial Health System

Jeanne S. Armentrout, Executive Vice President & Chief Administrative Officer, Carilion Clinic
Edgar (Ed) J. Curtis, President & CEO, Memorial Health System

Hear from two Best Organizations for Leadership Development (BOLD) awardees, who will discuss their work to improve the individuals and culture in their organization. Learn how senior leadership commitment is the driving force behind bold, leadership initiatives.

9:15 AM **KEYNOTE ADDRESS: EVERYBODY MATTERS: CARING FOR YOUR PEOPLE**

Raj Sisodia, PhD, Co-founder & Chairman Emeritus, Conscious Capitalism, Inc.

Would you agree that we are all in the business of people, where everybody matters? If so, how do we create healing organizations for our healers? Discover how to link both the business and compassion sides of our jobs to transform our organizations.

BREAKOUT PRESENTATIONS

	BREAKOUT 1 Ballroom	BREAKOUT 2 Salon EFG
10:00 AM	ACCELERATING FUTURE LEADERS' SUCCESS: CHLA'S ADMINISTRATIVE FELLOWSHIP AND NEW LEADER ONBOARDING PROGRAM Yaw Frimpong, Manager, Organizational Effectiveness, Children's Hospital Los Angeles Mamoon Syed, Senior Vice President & Chief People Officer, Children's Hospital Los Angeles	STRATEGICALLY ALIGNING LEADERSHIP DEVELOPMENT Mara Burdick, Assistant Vice President, Learning and Organizational Development, Atrium Health
10:35 AM	PREPARING LEADERS FOR SUCCESS USING DEVELOPMENTAL EXPERIENCES Patti Adelman, EdD, Vice President, Center for Learning & Innovation, Northwell Health	DEVELOPING WORKFORCE INTELLIGENCE & MONITORING RESULTS Douglas (Doug) A. Crowder, Director, Workforce Intelligence, Carilion Clinic

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11:10 AM NETWORKING BREAK

BREAKOUT PRESENTATIONS

BREAKOUT 1
Ballroom

BREAKOUT 2
Salon EFG

11:30 AM

**THE CLEVELAND CLINIC COMMITMENT:
USING COACHING TO DEVELOP TALENT**

Gina M. Cronin, Executive Director, Global Leadership & Learning Institute, Cleveland Clinic
Lisa M. Minor, Director, Leadership Programs & Learning Operations, Global Leadership & Learning Institute, Cleveland Clinic
Christopher (Chris) Nagel, Director, Team and Leadership Development, Global Leadership and Learning Institute, Cleveland Clinic

**ENGAGING EMPLOYEES, ENGAGING COMMUNITY:
CREATING AN ENVIRONMENT OF DIVERSITY
& INCLUSION**

Darlene Hightower, Associate Vice President, Rush University Medical Center
Terry Peterson, Vice President, Corporate & External Affairs, Rush University Medical Center

12:05 PM

KEYNOTE ADDRESS: CULTIVATING DIGNITY IN THE WORKPLACE

Ballroom

Donna Hicks, PhD, Associate, Weatherhead Center for International Affairs, Harvard University

Realize the profound truth about human nature and relationships to enable your ability to create a culture of dignity, social justice, and personal accountability. Learn how to heal workplace conflict in a safe and productive manner.

12:35 PM

FAREWELL

Andrew (Andy) N. Garman, PsyD, CEO, National Center for Healthcare Leadership

DINNER AGENDA

TUESDAY, NOVEMBER 13, 2018

GAIL L. WARDEN LEADERSHIP EXCELLENCE AWARD

Chicago Cultural Center | Music provided by The Arlen Music Production

5:30 PM AWARD RECEPTION

GAR Rotunda

6:30 PM WELCOME

Preston Bradley Hall

Fawn Lopez, Publisher & Vice President, *Modern Healthcare*

6:35 PM NCHL DISTINGUISHED SERVICE AWARD

Recognizing the contributions of Peter W. Butler

R. Timothy (Tim) Rice, President & Chair, National Center for Healthcare Leadership and CEO Emeritus, Cone Health

6:40 PM REFLECTION

Peter W. Butler, Chair, Department Health Systems Management, Rush University

7:00 PM DINNER

7:40 PM INTRODUCTION OF 2018 AWARD RECIPIENT

Christy Harris Lemak, PhD, Department Chair, Health Services Administration, University of Alabama at Birmingham & Co-Chair, NCHL Selection Committee

7:45 PM AWARD RECIPIENT'S REMARKS

Nancy Howell Agee, RN, President & CEO, Carilion Clinic

8:15 PM CLOSING

Andrew (Andy) N. Garman, PsyD, CEO, National Center for Healthcare Leadership

