TUESDAY, NOVEMBER 13, 2018

HUMAN CAPITAL INVESTMENT CONFERENCE: THE ARRIVING FUTURE | DAY 1

12:30 PM OPENING REMARKS
Andrew (Andy) N. Garman, PsyD, CEO, National Center for Healthcare Leadership
R. Timothy (Tim) Rice, President & Chair, National Center for Healthcare Leadership and CEO Emeritus, Cone Health

Ballroom

12:45 PM WELCOME & TABLE INTRODUCTIONS
Jill Schwieters, President, Cielo Healthcare

1:00 PM KEYNOTE ADDRESS: DEVELOPING SIMPLICITY FROM COMPLEXITY: WHAT THE ART OF ORIGAMI CAN TEACH US
Robert J. Lang, PhD, Origami Artist & NASA Physicist
Let's begin by opening our minds. Discover how to find simplicity in today's complex questions. Healthcare leaders are living in a disruptive world. We must learn to do things differently, to find solutions, to engage people, and to find meaning and joy in our work. Learn how thinking differently can help us understand an ancient art, solve real-world problems, and connect to humanity.

1:30 PM EXECUTIVE PANEL: ROCKETS AND LEADERSHIP
Moderator: R. Timothy (Tim) Rice, President & Chair, National Center for Healthcare Leadership and CEO Emeritus, Cone Health
Rodney (Rod) F. Hochman, MD, President & CEO, Providence St. Joseph Health
Debra (Deb) A. Canales, Executive Vice President & Chief Administrative Officer, Providence St. Joseph Health
Catherine (Cathy) A. Jacobson, President & CEO, Froedtert Health
Eric Humphrey, Senior Vice President, Chief Human Resources Officer, Froedtert Health

Is healthcare leadership like rocket science? Building on the message from Dr. Lang, our panel will discuss the complexity of the evolving healthcare system. Hear how two CEOs and their leadership team are committed to creating cultures of leadership in a growing urban-based academic medical system and an expansive multi-state, religious-based health system, respectively. Learn how they are endeavoring to help leaders cultivate new leadership skills and boundary-spanning competencies to move their organizations forward.

2:30 PM TABLE TOUCH BASE & NETWORKING BREAK

3:00 PM KEYNOTE ADDRESS: THE PROMISE OF TECHNOLOGY & THE FUTURE OF HEALTHCARE
Aneesh Chopra, President, CareJourney, and the first US Chief Technology Officer
A rapid culture change is afoot in healthcare. As we shift our thinking, processes, and planning to align individual patient care and population health, a new generation of entrepreneurs are helping to foster technological advancements. Learn about strategies that can help leaders deliver high quality, lower cost care.

3:30 PM EXECUTIVE PANEL: TRANSFORMING CULTURES TO BUILD RESILIENT ORGANIZATIONS
Moderator: Jill Schwieters, President, Cielo Healthcare
Mark B. Ganz, President & CEO, Cambia Health Solutions
Ronald (Ron) A. Paulus, MD, President & CEO, Mission Health and Co-founder, National Taskforce on Humanity in Healthcare

Often we hear that US healthcare is a broken model. It takes good people who want to do good work and causes them to make decisions that are suboptimal for those we serve. How do we transform our cultures to make every decision start with the experience of the customer, while reducing hassles and increasing joy for our employees?

4:20 PM CLOSING REMARKS
John W. Bluford III, President Emeritus, Truman Medical Centers; President, Bluford Healthcare Leadership Institute

Transportation via Chicago Trolleys will be provided to and from the Chicago Cultural Center for the Leadership Award event. Please see flyer for more details.
WEDNESDAY, NOVEMBER 14, 2018

HUMAN CAPITAL INVESTMENT CONFERENCE: THE ARRIVING FUTURE | DAY 2

7:30 AM  WELCOME & BREAKFAST

8:00 AM  AWARD RECOGNITION: 2018 BEST ORGANIZATIONS FOR LEADERSHIP DEVELOPMENT (BOLD)

- Jill Schwieters, President, Cielo Healthcare
- R. Timothy (Tim) Rice, President & Chair, National Center for Healthcare Leadership and CEO Emeritus, Cone Health

**BOLD Awardees**

- Atrium Health
- Aurora Health Care
- BayCare Health System
- Carilion Clinic
- Children’s Health System of Texas
- Cleveland Clinic
- Deaconess Health System
- Memorial Health System
- Northwell Health
- Stanford Children’s Health / Lucile Packard Children’s Hospital Stanford

**HIGH PERFORMER Awardees**

- Boston Children’s Hospital
- Children’s Hospital Los Angeles
- Emory Healthcare
- Regional Health
- Rush University Medical Center
- UCLA Health

8:40 AM  EXECUTIVE CONVERSATION: LEADING BOLDly

- Moderator: Aimee J. Allbritton, PhD, Vice President, Organization Development & Chief Learning Officer, Memorial Health System
- Jeanne S. Armentrout, Executive Vice President & Chief Administrative Officer, Carilion Clinic
- Edgar (Ed) J. Curtis, President & CEO, Memorial Health System

Hear from two Best Organizations for Leadership Development (BOLD) awardees, who will discuss their work to improve the individuals and culture in their organization. Learn how senior leadership commitment is the driving force behind bold, leadership initiatives.

9:15 AM  KEYNOTE ADDRESS: EVERYBODY MATTERS: CARING FOR YOUR PEOPLE

- Raj Sisodia, PhD, Co-founder & Chairman Emeritus, Conscious Capitalism, Inc.

Would you agree that we are all in the business of people, where everybody matters? If so, how do we create healing organizations for our healers? Discover how to link both the business and compassion sides of our jobs to transform our organizations.

**BREAKOUT PRESENTATIONS**

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<td><strong>10:00 AM</strong></td>
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<td>ACCELERATING FUTURE LEADERS’ SUCCESS: CHLA’S ADMINISTRATIVE FELLOWSHIP AND NEW LEADER ONBOARDING PROGRAM</td>
<td>STRATEGICALLY ALIGNING LEADERSHIP DEVELOPMENT</td>
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<td>Yaw Frimpong, Manager, Organizational Effectiveness, Children’s Hospital Los Angeles</td>
<td>Mara Burdick, Assistant Vice President, Learning and Organizational Development, Atrium Health</td>
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<td>Mamoon Syed, Senior Vice President &amp; Chief People Officer, Children’s Hospital Los Angeles</td>
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<td>PREPARING LEADERS FOR SUCCESS USING DEVELOPMENTAL EXPERIENCES</td>
<td>DEVELOPING WORKFORCE INTELLIGENCE &amp; MONITORING RESULTS</td>
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<td>Patti Adelman, EdD, Vice President, Center for Learning &amp; Innovation, Northwell Health</td>
<td>Douglas (Doug) A. Crowder, Director, Workforce Intelligence, Carilion Clinic</td>
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WEDNESDAY, NOVEMBER 14, 2018

HUMAN CAPITAL INVESTMENT CONFERENCE: THE ARRIVING FUTURE | DAY 2

11:10 AM  NETWORKING BREAK

11:30 AM  BREAKOUT PRESENTATIONS

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THE CLEVELAND CLINIC COMMITMENT: USING COACHING TO DEVELOP TALENT
Gina M. Cronin, Executive Director, Global Leadership & Learning Institute, Cleveland Clinic
Lisa M. Minor, Director, Leadership Programs & Learning Operations, Global Leadership & Learning Institute, Cleveland Clinic
Christopher (Chris) Nagel, Director, Team and Leadership Development, Global Leadership and Learning Institute, Cleveland Clinic

ENGAGING EMPLOYEES, ENGAGING COMMUNITY: CREATING AN ENVIRONMENT OF DIVERSITY & INCLUSION
Darlene Hightower, Associate Vice President, Rush University Medical Center
Terry Peterson, Vice President, Corporate & External Affairs, Rush University Medical Center

12:05 PM  KEYNOTE ADDRESS: CULTIVATING DIGNITY IN THE WORKPLACE  Ballroom
Donna Hicks, PhD, Associate, Weatherhead Center for International Affairs, Harvard University
Realize the profound truth about human nature and relationships to enable your ability to create a culture of dignity, social justice, and personal accountability. Learn how to heal workplace conflict in a safe and productive manner.

12:35 PM  FAREWELL  Ballroom
Andrew (Andy) N. Garman, PsyD, CEO, National Center for Healthcare Leadership
### TUESDAY, NOVEMBER 13, 2018

**GAIL L. WARDEN LEADERSHIP EXCELLENCE AWARD**

Chicago Cultural Center | Music provided by The Arlen Music Production

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<td>5:30 PM</td>
<td>AWARD RECEPTION</td>
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<td>6:30 PM</td>
<td>WELCOME</td>
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<td>Fawn Lopez, Publisher &amp; Vice President, <em>Modern Healthcare</em></td>
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<td><em>Recognizing the contributions of Peter W. Butler</em></td>
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<td>Peter W. Butler, Chair, Department Health Systems Management, Rush University</td>
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<td>Christy Harris Lemak, PhD, Department Chair, Health Services Administration, University of Alabama at Birmingham &amp; Co-Chair, NCHL Selection Committee</td>
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<td>Nancy Howell Agee, RN, President &amp; CEO, Carilion Clinic</td>
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