



NATIONAL CENTER FOR HEALTHCARE LEADERSHIP

2020 HUMAN CAPITAL INVESTMENT
CONFERENCE &
GAIL L. WARDEN LEADERSHIP
EXCELLENCE AWARD

NOVEMBER 2020 • HOSTED VIRTUALLY

Note: All times are in the Eastern Time Zone (ET)

HUMAN CAPITAL INVESTMENT CONFERENCE (Day 1)

Monday, November 16, 2020

- 12:00-1:30 PM ET **LEADERSHIP EXCELLENCE NETWORKS (LENS) MEMBER WORKSHOPS**
Invitation Only; Open to NCHL LENS Members
- 2:30 PM ET **PRE-CONFERENCE: NCHL GET TO KNOW US**
- 3:30 PM ET **NETWORKING BREAK & VISIT THE SPONSOR LOUNGE!**
- 4:00-5:00 PM ET **HCIC NETWORKING RECEPTION & COCKTAIL CLASS**
Join us for a conference kick off with a cocktail class and speed networking
- COCKTAIL CLASS INSTRUCTOR (15 MINUTES)**
Jeremy Gentile, Author, In Good Spirits

HUMAN CAPITAL INVESTMENT CONFERENCE (Day 2)

Tuesday, November 17, 2020

- Noon ET **NCHL OPENING REMARKS**
- 12:30 PM ET **OPENING KEYNOTE: LEADERSHIP & CRISIS**
JR Martinez, Army Veteran, Burn Survivor & Motivational Speaker
- 1:30 PM ET **NETWORKING BREAK & VISIT THE SPONSOR LOUNGE!**
- 2:00-3:00 PM ET **PANEL DISCUSSION: RACIAL INEQUITY & ACTIONABLE NEXT STEPS**
Jahmal Miller (moderator), Vice President – Office of Diversity, Inclusion, Equity & Belonging, CommonSpirit Health
Darlene Hightower, JD, Vice President – Community Health Equity, Rush University Medical Center
Michael Mensah, MD, Resident Physician, UCLA Health

HUMAN CAPITAL INVESTMENT CONFERENCE (Day 3)

Wednesday, November 18, 2020

- Noon ET **AWARD RECOGNITION - 2020 BEST ORGANIZATIONS FOR LEADERSHIP DEVELOPMENT (BOLD)**

Noon- 12:30 PM ET

NETWORKING BREAK & SPONSOR LOUNGE

12:30-4:30 PM ET

“IDEA LABS” BREAKOUT SESSIONS *(Concurrent)* – Idea labs are meant to invoke discussion among all attendees to share ideas and solutions around each session topic. Attendees will hear from experts who will share their methodology and high impact interventions around each focus area. Attendees will then spend time during the session ideating around potential ideas and solutions to address the topic. Ideas will be compiled from all of the idea lab sessions and shared in an HCIC Bold Ideas strategy guide to help attendees continue the dialogue within their own organization and ultimately take action on the solutions or ideas that were identified.

	Track 1: Building and Sustaining a Workforce	Track 2: Reinforcing Inclusive Organizational Culture and Leadership	Track 3: Partnerships and Boundary Spanning
12:30 PM ET	<p>1A. Developing leadership in a virtual workforce Dan Russell, MS, Partner, Operations Lead, RHR International</p>	<p>2A. Leading Inclusive Virtual Meetings Joseph Allen, MA, Ph.D., Professor, I/O Psychology, University of Utah Health and Director, Center for Meeting Effectiveness</p>	<p>3A. Partnering across Generations Jennifer Deal, MA, Ph.D., Senior Research Scientist, Center for Effective Organizations</p>
1:30 PM ET	NETWORKING BREAK & VISIT THE SPONSOR LOUNGE!		
2:00 PM ET	<p>1B. Burnout, Resilience & Wellbeing Mark Greenawald, MD, Professor and Vice Chair of Family Medicine and Community Medicine, Virginia Tech Carilion School of Medicine (VTC)</p>	<p>2B. Mentoring Diverse Leaders Constance Speight, Director, Diversity, Equity & Inclusion, Cone Health Mina Noohi Mirshafiee, MPH, Organizational Effectiveness Consulta, Children’s Hospital Los Angeles Cachet Colvard, MHSA, Department Administrator, Cleveland Clinic Abu Dhabi</p>	<p>3B. Partnering for Social Change - Leading Sustainable Partnerships to Support Climate Change Jessica Wolff, M.B.A., MSN, U.S. Director of Climate and Health, Practice Greenhealth</p>
3:00 PM ET	NETWORKING BREAK & VISIT THE SPONSOR LOUNGE!		
3:30 PM ET	<p>1C. Building Psychological Safety in Healthcare Teams Sara Singer, M.B.A., Ph.D., Professor of Medicine at the Stanford University School of Medicine</p>	<p>2C. Supporting Employees with Barriers to Work/Life Balance Jordan Purpero, MA, ACC, Director, Organizational Development, Adena Health Richard Safeer, MD, FACLM, FAAFP, FACPM, Chief Medical Director, Employee Health and Well-being Johns Hopkins Medicine</p>	<p>3C. Upskilling Employees in the Information Age: Partnerships to Provide Non-Traditional Education Natalie Callis, DNP, NEA-BC, Sr. Director Nursing Professional Development Strategy and Implementation, Mount Sinai Health System Jon Lexa, M.B.A., Director of Operations, Sana Labs</p>

GAIL L. WARDEN LEADERSHIP EXCELLENCE AWARD CELEBRATION

Thursday, November 19, 2020, from Noon-1:00 PM

Noon ET

WELCOME KEYNOTE

Ed Bastian, CEO, Delta Air Lines

12:15 PM ET

THE STATE OF HEALTHCARE

Richard J Pollack, CEO, American Hospital Association

12:30 PM ET

INTRODUCTION OF 2020 AWARD RECIPIENT

12:40 PM ET

AWARD RECIPIENT'S REMARKS

Beverly Malone, PhD, RN, FAAN, CEO, National League for Nursing

12:55 PM ET

HONORING HEALTHCARE WORKERS

HUMAN CAPITAL INVESTMENT CONFERENCE (Day 4)

Thursday, November 19, 2020

1:30 PM ET

NETWORKING BREAK & VISIT THE SPONSOR LOUNGE!

2:00-3:30 PM

EXECUTIVE PANEL: FUTURE OF HEALTHCARE LEADERSHIP

Joe Moscola (moderator), Senior Vice President and Chief People Officer, Northwell Health

Nancy Agee, CEO, Carilion Clinic

Michael Dowling, CEO, Northwell Health

Leon Haley Jr., MD, CEO, UF Health Jacksonville

Thomas H. Lee, CMO, Press Ganey

Jessica Melton, COO, Sentara Norfolk General Hospital

HUMAN CAPITAL INVESTMENT CONFERENCE (Day 5)

Friday, November 20, 2020

Noon ET

PANEL: BUILDING A TALENTPOOL FOR SUCCESS

Gina Cronin, Chief Talent Officer, Cleveland Clinic

Michael Burke, Executive Director, International Services, UCLA Health

Shana L. Dacon, Director, Office for Diversity and Inclusion, Mount Sinai Health System

Troy Treanor, Director, Women's Cancer & Specialty Services, UPMC

1:00 PM ET

NETWORKING BREAK & VISIT THE SPONSOR LOUNGE!

1:30 PM ET

CLOSING KEYNOTE: BOLD DISRUPTIVE LEADERSHIP

Tony Bridwell, Chief People Officer, Ryan LLC

2:30-2:35 PM ET

FAREWELL